



Customer Assistance Telecenter

Customer Assistance Telecenter (CAT)

**The Interactive Voice Response System (IVR)
is your pathway to CAT.**

You can use the IVR System to:

Request forms

Get benefit information

Get worker information

Get office hours and locations

Receive automated phone reminders of appointments or missing documents. You must have a signed consent on file.

Request or reset your IVR PIN

Speak to a CAT agent. All CAT agents are dedicated to providing you with fast, friendly customer service

Call In System Available for Customers!

Interactive Voice Response System (IVR)



We have Self Service Options to better serve you.

CALL 1-877-410-8812

Be sure to have your case number and
IVR PIN available when you call.